

# ATTACKERS ARE EVERYWHERE. WITH MANAGED THREAT COMPLETE, SO ARE YOU.

## A RAPID7 SERVICE BRIEF

We get it. The environment you have to defend defies your control and attackers with far more time and support than you have are relentless. You and your team—too lean, juggling too many tools—are on the front line of conflict you’ve never really been set up to win.

Now, customers are using Managed Threat Complete to help consolidate, simplify, and most importantly, re-balance security operations and re-allocate the work. Rapid7’s team goes on the offensive, help to uncover risks and shrink your attack surface. Then, Rapid7 experts monitor that surface for you 24/7/365 with immediate, end-to-end detection and response.

### A new, complete approach to MDR

Through a single service, Rapid7’s unlimited vulnerability management lets you focus on your risks, while we watch every corner of your environment with Managed Detection and Response (MDR). Typical MDR services simply forward you alerts; we take detection and response end-to-end. You’ll have experts addressing anomalies and threats. And if there’s a breach, you’ll have unlimited digital forensics and incident response.

Beyond the always-on, day-to-day vigilance, a partnership with Rapid7 also helps to deliver strategic guidance and tangible ROI.

- Proactive**  
Mitigate Risk and Contain Impact
- Responsive**  
Stop Attackers in their Tracks
- Strategic**  
Build Cyber Resilience and Strengthen Posture



### Key Outcomes<sup>1</sup>

**Leave attackers nowhere to hide** with a combination of XDR, VRM, threat intelligence, DFIR, and proactive threat hunting.

**Achieve 3x Faster MTTD and MTTR** - shut down intruder behavior, solve skills gap challenges, and help reduce risk to business continuity.

**Elevate your efficacy** with one tool: complete visibility, only the alerts that matter, and comprehensive reporting and remediation.

**Extend your team instantly** with an elite global SOC, DFIR experts, malware analysts, threat hunters, and strategic advisors by your side.

## Help reduce risks and eliminate threats.

MDR isn't just about detection and response. It's about strengthening your security posture so you're ready for whatever comes next. Increase ROI when you unlock the combined power of leading risk management and MDR with a single managed service designed for maximum security.

## Coverage everywhere you need it.

Trust that your entire attack surface is under control. Rapid7's team has full coverage across your endpoints, network, users, and the cloud with our XDR technology—powered by Rapid7's proprietary Threat Intelligence Engine. And with unlimited data ingestion and 13 months of storage, we'll be able to see every attacker movement across your environment and dig deep into investigations.

## Detection and response without limits.

Partner with the only MDR to offer unlimited, end-to-end digital forensics and incident response—regardless of size, complexity, or investigation hours. Rapid7's SOC experts work with you to ensure we've left your environment better than we found it with clear guidance to help eliminate threats and reduce future risk.

## Transparent partnership to drive your program forward.

You see what Rapid7's SOC experts see with full access to the underlying XDR and Vulnerability Management technology. Rapid7 will extend your team with a dedicated Customer Advisor to accelerate your security maturity, and collaborate with SOC experts and get answers whenever you need them. It's the most transparent MDR service on the market.

When a recent zero-day threat emerged, the Rapid7 team notified us about it the night before. The next day we saw it on the news, and thought, 'This is what we're paying for—a team of experts who contain incidents so we can sleep easy at night.'

Andrew Detloff, Manager of Global IT Security, Modine Manufacturing

<sup>1</sup>Source: Rapid7 -<https://www.rapid7.com/services/managed-services/managed-detection-and-response-services/>  
Please see Rapid7 Scope of Services for further service details

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