

## OVERVIEW

CrawfordTech document compliance solutions encompass security solutions, such as encryption, redaction and digital signatures. With CrawfordTech document compliance solutions, Canon customers can adhere to industry specific regulations, be in compliance with global regulations governing document and information transfer as well as document accessibility and can offer an additional layer of security to its customers.

### Redaction

Redaction allows information to be selectively removed from documents. CrawfordTech uses techniques including replacing text with blank characters, deletion to completely remove text completely, and substitution with characters unrelated to the original text. Redaction can be used when viewing documents to hide sensitive personal data to comply with standards such as PCI and HIPAA. It can also be extremely helpful when sending data for testing new Canon production printer equipment. By supplying redacted data, real production documents can be used without releasing sensitive personal information, thereby getting real metrics on ink usage, paper stock usability and compatibility with finishing equipment.

### Encryption & Security

CrawfordTech can encrypt print files where information in the print file is protected using secure encryption keys. This means that overall print processes comply with the “encryption of data in transit and encryption of data at rest” requirements of regulations like PCI DSS and HIPAA. While protecting data the CrawfordTech solution retains the ability to randomly access content for sorting, reprinting and e-presentment use cases and can be incorporated into PRISMA production workflows.

Of particular interest to print service providers is the fact that document originating organizations are not always in complete compliance with regulations such as PCI, HIPAA, and GDPR, as the data owner isn't in control of who handles the communication during the transmission process once it's transferred to the print service bureau. CrawfordTech solutions can address this gap by encrypting the file and allowing it to only be unlocked by those with the generated password, providing a simple and inexpensive solution to ensure that files stay secure even if intercepted or inappropriately shared with an unauthorized person.

## Compliance Essentials

- Redaction of sensitive personal data in print files
- Encryption of print files and documents for security
- Encryption of data and documents
- Archiving to popular enterprise content management systems
- E-Presentment from enterprise content management systems

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